



MERCHANT SERVICE AUDIT

Identifying hidden processing fees and removing merchant errors

OUR PROCESS

Brilliant Source Energy's unique approach requires minimal client involvement. There is no cost to review, provide a copy of your most recent merchant service statement and our team will complete a comprehensive review.

In our review we analyze historical charges to identify refundable items, and contract discrepancies. On completion, we will provide a cost savings summary with action items to move forward with our recommendations.

- Examine statements for hidden fees, surcharges, & excessive fees
- Work with your current processor to lower costs and improve terms
- Monitor statements to identify erroneous fees and charges, reducing your monthly costs.

ONGOING MONITORING

Merchant service fees are ever changing.

Some processors adjust fees every quarter, leaving room for error. BSE will provide ongoing monitoring of your merchant services to ensure that hidden fees and surcharges do not return.



NO RISK. NO OBLIGATION.

There is absolutely no risk. Our audits are performed on a contingency fee basis. If we are not successful - if you don't save - you don't pay. There is nothing to lose.



HEADLINE WILL GO HERE

We work with your existing processors to eliminate overcharges and reduce your costs.

Zero out-of-pocket Costs

We do not charge an upfront fee for this service. Financial compensation to our tax team only occurs after the eligible employer receives their credit, which will be issued as a check.



- Verify interchange fees
- Verify equipment charges
- Confirm no duplication in gateway / processor fees
- Cap quarterly rate increases
- Refund unannounced charges
- Apply unpublished discounts
- Monitor charges
- 100% contingent-based compensation
- Zero out-of-pocket costs

Common Errors

- Misclassified transactions
- Excessive interchange fees
- Duplicate charges from the gateway/processor
- Critical information not being passed through from the gateway
- Unannounced quarterly fee increases billed as interchange fees
- Excessive equipment fees and surcharges for outdated equipment
- Industry specific discounts

NEXT STEPS

Once we receive the agreement, provide a recent copy of your merchant service statement and your processors agreement

Our specialists will review the charges for errors and discrepancies. If any are uncovered, we will present a preliminary report for you to approve the findings.

We will then work directly with the processor to correct the billing discrepancies and we will monitor the account moving forward through our proprietary software.

GET IN TOUCH WITH US TODAY

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